

TOUR TERMS AND CONDITIONS

CANCELLATION POLICY

13 to 7 days: 80% of fare

6 to 3 days: 90% of fare

2 to 0 days: 100% of fare

Fees may also be charged for booking amendments. Under Down Under reserves the right to amend prices, itineraries and inclusions and to cancel departures at all times due to operational reasons or weather conditions.

We reserve the right to amend prices, itineraries and inclusions and to cancel departures at all times due to operational reasons or weather conditions. We expect you to have a reasonable level of fitness and act responsibly for your safety and the safety of others. All free walking is done at your own risk.

Travel insurance is NOT INCLUDED. It is required that you have personal travel insurance to cover loss or damage to property, illness, injury or not being able to travel on the confirmed date of departure. We accept no responsibility for any loss or damage to personal belongings or luggage or for any injury or loss of any type while on tour.

Minimum numbers apply for all tour departures. All our tours are sold as a complete package. There will be no refunds once a tour has commenced. UDU Pty Ltd shall not be held responsible for any damage, expense or inconvenience caused by late arrival of public transport, change of schedule, strikes, vehicle breakdown, Acts of God, or other conditions. The right is reserved to alter the itinerary should it be deemed necessary.

UDU Pty Ltd acts solely as an agent in securing accommodation and, where applicable, public transport, and shall not be held liable in the event of any failure by any person or company to render transportation, accommodation or other service. In any adventure activity, there is an element of risk involved.

The staff and management of UDU Pty Ltd take all practicable steps to identify and minimise potential dangers. However, you or your clients must follow our instructions and advice at all times. You/ our client must release or indemnify UDU Pty Ltd and our staff against any liability we incur to anyone else, resulting from failure to follow our instructions or the failure of any person accompanying under the age of 18 to follow our instructions. We reserve the right to withdraw any person who in our opinion is likely to endanger themselves or others.

We also reserve the right to cancel the day's touring if we become concerned for any reason your safety or that of any other person. To the extent permitted by law, all our liability for disruption to travel plans or mental injury is excluded. This exclusion is subject to any rights or remedies your client may have under the Consumer Guarantees Act 1993.

Please list upon booking any medical conditions or other information we need to know to include your client safely in this activity. For example: asthma, allergies, heart conditions, epilepsy or pregnancy.

Tours : Adventures : Internet : Information : Australiawide

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